Rules on secure exchange in the schedule process

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<th>Version:</th>
<th>1.0</th>
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<tbody>
<tr>
<td>Publication date:</td>
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<td>Author:</td>
<td>AG FPM</td>
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1 Introduction

This document regulates the security and protection mechanisms that must be maintained for electronic data exchange between the balance responsible parties (BRP) and transmission system operators (TSO) during schedule data exchange using email via SMTP as the transmission channel. For this reason, the communication channel is defined in the following as part of schedule data exchange between the BRP and TSO. The following data exchange processes of the document "Prozessbeschreibung Fahrplananmeldung in Deutschland" (engl. “Process description Schedule messaging in Germany”) are affected:

- Schedule and reservation from BRP to TSO
- Status request from BRP to TSO
- Acknowledgement from TSO to BRP
- Confirmation report from TSO to BRP
- Anomaly report from TSO to BRP
- Text file “Filenetvalid” / “Wartephase”

This document does not specify any existing legal consequences of following a different procedure that means secure electronic data exchange cannot take place.

In standard cases, the cryptographic requirements of BSI TR 03116-4 (see [1]) must be applied and maintained. This document describes the parameters to be used and the relevant deviations to be applied.

The following diagram outlines the basic principle of secure schedule data exchange.

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2 Notifying the information recipient

In order to achieve the maximum possible automation during data exchange, the market partners must agree the email addresses for data exchange, including the certificates to be used, before sending data for the first time.

The email addresses for data exchange are defined in Appendix 2 of the Bilanzkreisvertrag (engl. balancing contract).

The exchange of certificates requires contact between the TSO and BRP.
The certificates must be exchanged between the two parties no later than ten working days before a schedule file is first sent by a BRP.

No later than three working days after exchanging the communication data, the two parties must each have exchanged the certificates and have entered the other party's certificate in all of their systems involved in schedule communication.

3 Transmission channels

Email via SMTP is used as the transmission channel for process-related files.

Secure data exchange is introduced in two stages.

Stage 1:
- Only signature is required for data exchange. No encryption takes place.
- The implementation deadlines are defined by the Bundesnetzagentur (engl. Federal Network Agency).

Stage 2:
- Signature and encryption are required for data exchange.
- The implementation deadlines are defined by the Bundesnetzagentur (engl. Federal Network Agency).
4 Rules of communication

4.1 General information

1) The BRP can use up to two email addresses for exchanging schedule data between the TSO and BRP. These must be used in both the regular process and in the event of a technical malfunction (Chapter 4.2) for unsigned and unencrypted transmission.

2) It is possible to use the same email address and associated certificate that is used in data exchange in conventional market processes in accordance with "Regelungen zum sicheren Austausch von EDIFACT-Übertragungsdateien" from EDI@Energy.

3) It is permissible to use the same email address for multiple BRP. This may particularly be the case for service providers.

4) If the sender uses a different email address than the agreed email addresses, the recipient will not process this schedule data exchange. Accordingly, it will not be deemed to have been sent and no response will be sent to the sender. In such cases, the sender of the email is responsible for handling the consequences.

5) The recipient is responsible for providing the sender with a valid certificate for encryption (see Chapter 5.5.4).

6) The sender is responsible for providing the recipient with a valid certificate for signature check (see Chapter 5.5.4).

4.2 Communication in the event of malfunctions

The rules listed in this section apply solely in the event of technical malfunctions during schedule data exchange. In other words, one of the communication partners is unable to send or receive signed (stage 1) or signed and encrypted (stage 2) emails due to a technical malfunction in its systems.

In this case, the TSO and BRP can decide through bilateral coordination to process the communication unsigned and unencrypted. This solution ensures that communication can be resumed very quickly even in the sometimes extremely time-critical scenario of the schedule comparison, which may have a major impact on the grid or market participants. This requires activities on the part of the TSO and BRP.

In order to keep the time taken for unsigned and unencrypted communication as short as possible, the communication partner affected by the malfunction must begin fixing the malfunction immediately.

Problems caused by certificates that are not exchanged or renewed, or that have expired, are not considered to be technical malfunctions.
5 Rules for exchange via email

5.1 Email address

1) The email address must be function-related and not personal (e.g. no first name or surname).

2) The sender of an email must use their own email address in the FROM field of the email. The TO field of the email must only contain the recipient's email address. Both fields must be completed.

3) Only the “pure” address components of the email address are evaluated (Local-Part@Domain.TLD). No claim exists in relation to the evaluation or addressing of the “phrase”. For example: “Schedule data exchange” <Schedule@Marketpartner.de>

Only the address component Schedule@Marketpartner.de can be used for addressing. If the phrase “Schedule data exchange” (additional information) is sent as well, it is not used in the evaluation.

4) The email address must not be interpreted in a case-sensitive way. So in the following example, Scheulde@Marketpartner.de and Schedule@MarketPartner.de are identical.

5.2 Email attachment

1) An email must contain only one schedule data exchange file and must not contain any further attachments. Any business correspondence or text components that are also sent in the email will not be taken into consideration.

2) Only gzip compression may be used for compression of the schedule exchange data.¹

3) The file from the schedule data exchange is subject to the naming convention in the document “Prozessbeschreibung Fahrplananmeldung in Deutschland” (engl. “Process description Schedule messaging in Germany”).

4) The attachment must not be encrypted separately as this will be done by S/MIME (stage 2).

5) Base64 encoding must be used.

¹ gzip is platform-independent
5.3 Email body

1) No information that is required for further processing must be included with the actual transmission file in the email (i.e. in the email body). The recipient of the message will only process the content of the schedule transmission file. Any other information contained in the email body will not be taken into consideration, i.e. business correspondence or text components of the email.

2) Certain software products currently used in the overall processing chain for schedule communication via email require text in the email body. For this reason, the email body must be filled purely with text, taking the previous point into consideration. This means in particular that the email body must not be encoded in HTML or contain images or company logos.

5.4 Email subject

The email subject must be the same as the file name from the schedule data exchange.

5.5 Signature and encryption of emails

Every email involved in schedule data exchange must be signed (stage 1) or signed and encrypted (stage 2) as standard:

1) Data exchange must not be business-process-specific, i.e. all emails involved in schedule data exchange from a sender to a recipient must be signed (stage 1) or signed and encrypted (stage 2).

2) Emails must only be signed (stage 1) or signed and encrypted (stage 2) in accordance with the S/MIME standard. Version 3.2 or higher (IETF RFC 5751, released in 2010) must be used.²

3) Each market partner must use exactly one certificate (or more precisely, the associated private key) for every email address that he or she uses for signature creation.

For stage 2, the following also applies:

The same private key is used for decryption of the encrypted emails sent to a market partner’s email address from the respective other market partners.

In turn, certificates of the market partners (one per email address) must be used for signature checking and encryption (stage 2). This ensures that each email address used by the market partner for communication only needs to maintain one “combined certificate” with advanced signature.

² Taken from Chapter 3.1 Versions from [1]
5.5.1 Certification authorities

The certificate must be issued by a certification authority (CA) that offers certificates in a non-discriminatory way to market partners in the German energy industry. No self-issued certificate may be used.

The CA that issues the certificate must satisfy the following requirements.³

1) The CA has a revocation service for revoking certificates. It maintains a publicly accessible certificate revocation list (CRL) for this purpose.

2) In addition, the following criteria in particular should be taken into consideration:
   a) The CA organisation’s IT security has been verified by an audit/certification in accordance with a recognised audit/certification standard. Certification in accordance with BSI TR-03145, Secure Certification Authority operation, is recommended.
   b) The registration service, including services outsourced to service providers (registrars), is conducted at a high level of security.
   c) The trustworthiness of the operator and the organisation, including third-party access rights, is assured.

³ Taken from Chapter 5.1.1 Certification authorities/trust anchors from [1].
5.5.2 Certificates: Parameters and requirements

The leaf certificates must meet the following requirements⁴:

1) The certificate must be issued by a CA that satisfies the requirements specified under 5.5.1.

2) All certificates issued up to 12/31/2018 must be signed with the RSASSA-PKCS1-v1_5 signature procedure (signature algorithms sha-256RSA or sha-512RSA) or RSASSA-PSS. These certificates can be used up to the maximum certificate validity (max. three years) in market communication.

3) All certificates issued from 01/01/2019 onwards must be signed with RSASSA-PSS.

4) Each certificate must contain information for revocation checking, i.e. a CRLDistributionPoint, under which current CRL are available.

5) The maximum validity of the certificate is three years.

6) As a minimum, the certificate must contain the usage purposes of key encryption and digital signature in the KeyUsage field.

7) The certificate must meet the requirements of an advanced electronic signature or an advanced electronic seal.⁵

8) The certificate must ensure identification and assignment to companies/service providers or to the organisation that operates the email address. So field O of the certificate must contain the legal person who operates the email inbox for the email address for which the certificate was issued and under which the signed (stage 1) or signed and encrypted (stage 2) emails are sent and received.

9) The parameter in the field "Subject Alternative Name" with the value "RFC822-Name=" must be completed with the communication address (specification of email address). In this way, exactly one communication address must be specified. Multiple communication addresses for the same certificate are not permissible.

10) The certificate name field "CN" has no process-related, functional meaning in electronic communication and is not evaluated. It is recommended to fill the field with a pseudonym. A certificate is assigned to a natural or legal person solely through the CA, and it may not be possible to identify this from the certificate itself.⁶

⁴ Taken from 5.1.2 Certificates from [1].
⁵ Requirements for signatures and seals can be found in the eIDAS Regulation (Regulation (EU) No. 910/2014). Operators of CAs frequently use the term “class 2” certificates for this purpose.
⁶ It is recommended to add an additional marker for pseudonyms (“PN”) in the “CN” field (for example: “pseudonym:PN”).
The following encoding applies to the exchange of public certificates:
1) DER-encoded-binary X.509 (with file extension: .cer) or
2) Base-64-encoded X.509 (with file extension: .cer).

5.5.3 Algorithms and key specifications for S/MIME

The following algorithms and keys must be used with the specified key lengths:

**SIGNATURE:**

<table>
<thead>
<tr>
<th>Hash algorithm</th>
<th>SHA-256 or SHA-512 (in accordance with IETF RFC 5754).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Signature algorithm</td>
<td>RSA key length at least 2048 bit</td>
</tr>
<tr>
<td></td>
<td>RSASSA-PSS (in accordance with IETF RFC 4056)</td>
</tr>
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**ENCRYPTION (STAGE 2):**

<table>
<thead>
<tr>
<th>Content encryption</th>
<th>AES-128 CBC or AES-192 CBC (in accordance with IETF RFC 3565) or AES-256 CBC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key encryption</td>
<td>RSA key length at least 2048 bit.</td>
</tr>
<tr>
<td></td>
<td>RSAES-OAEP (in accordance with IETF RFC 8017).</td>
</tr>
<tr>
<td></td>
<td>Key encryption has hash functions as parameters.</td>
</tr>
<tr>
<td></td>
<td>SHA-256 or SHA-512 must be used in this case.</td>
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</tbody>
</table>

In the implementation of RSA encryption, appropriate countermeasures against chosen-ciphertext attacks must be taken.8

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7 Taken from Chapter 3.2 to 3.4. from [1].
8 Taken from Chapter 3.6. and 3.8. from [1].
5.5.4 Changing certificates and revocation lists

1) No later than ten working days before a certificate expires, the owner of this certificate must have provided the follow-up certificate (see Chapter 6). This means there is an overlap period if at least ten working days in which both the old and new certificate are valid.

2) In this overlap period, all market partners sending data can make the switch from the previously used certificate to the new certificate.
   
a) The owner of the certificate must use the new certificate for signing no earlier than three working days after making it available to its market partners.

b) For stage 2, the following applies:
   
   Each market partner can independently define the point in time within the overlap period from which he or she will use the new certificate to encrypt emails sent to the certificate owner.

3) In the overlap period, all recipient market partners must be able to process signed (stage 1) or signed and encrypted (stage 2) emails with the previously used certificate and the new certificate, whereby the aforementioned restriction applies to the owner of the certificate.

4) From the time at which the old certificate becomes invalid, this can no longer be used for signing (stage 1) or signing and encryption (stage 2).

5) If an owner of a certificate no longer wants to use the certificate before the validity period has elapsed, or wishes to declare this certificate invalid, he or she must have this certificate revoked through the certificate revocations lists of its CA provider.

6) Each market partner is obliged check at least once a day whether its market partners’ certificates have been revoked by checking all the certificates he or she uses against the CRL.

7) If a CRL cannot be accessed via the certificate revocation list distribution point (CRL-DP) published in the certificates by a CA for three days, the issuing CA and all certificates listed under it must be distrusted until an up-to-date CRL is published. Item 7) of Chapter 6 must be followed in this regard.
6 Organisational rules relating to certificate management

The following organisational rules apply:

1) For stage 2: Market partner A can only send an encrypted email to market partner B if market partner B provides a valid certificate that satisfies the requirements specified in Chapter 5.5.

2) If market partner A is not provided with a certificate by market partner B that satisfies the minimum technical requirements for checking the email signature of market partner B, the schedule data exchange can be rejected by market partner A in accordance with Chapter 7 until market partner B has provided an appropriate certificate.

3) No later than ten working days before a certificate expires, the owner of this certificate must transmit the follow-up certificate to the relevant contact person.

4) Once the certificate (as a gzip-compressed file) or the link to the direct download of the necessary certificate has been transmitted, the certificate is deemed to have been exchanged.

5) If the signature check fails because the signature was damaged during transmission, or if the email cannot be decrypted for this reason (stage 2), then with regard to communication, the parties must proceed as though the schedule data exchange had not been received by the email recipient.

6) The aforementioned rule does not apply in the event that the recipient was unable to check the signature of a correctly signed (stage 1) or correctly signed and encrypted (stage 2) email, or to decrypt this email (stage 2) (e.g. due to technical problems). In this case, the schedule data exchange (in particular with regard to deadlines) must be treated by the recipient as though the problem had not occurred for the recipient.

7) Once a certificate is revoked or invalid and no valid follow-up certificate is available, no more schedule data exchange can be processed that comes from the associated email address and is signed with the revoked or invalid certificate. The market partner whose certificate is revoked or invalid must procure a new certificate immediately and must share it with the communication partners.
7 Consequences of failure to meet these requirements

7.1 Error scenario 1

The certificates were correctly exchanged between the sender and recipient, but due to current technical problems the sender is not able to conduct signed (stage 1) or signed and encrypted (stage 2) communication correctly.

How to proceed:

- The sent schedule data in this email will not be processed automatically.
  The sender is responsible for handling the consequences of the schedule data not being processed.
- The sender (initiator) must contact the recipient and clarify whether this error scenario means that communication can be processed as part of bilateral coordination between the TSO and BRP in accordance with Chapter 4.2.

7.2 Error scenario 2

The recipient has not received a valid certificate from the sender. This means the recipient cannot check the email signature.

How to proceed:

- The recipient is not obliged to process the schedule data in this email.
- The consequences of a lack of communication must be handled by the market partner with responsibility for providing the certificate (sender).
- The recipient must inform the sender (initiator) at least once by email of the fact that no communication can take place due to the lack of a valid certificate. On the basis of the received email, the initiator (sender) must inform the recipient by email of the next steps and specify an appropriate contact person. This response also serves as confirmation of receipt of this information.
- As a minimum, this information must be sent to the contact persons for “Vertragsmanagement und allgemeine Fragen” (engl. “contract management and general questions”) and the contact person for “allgemeine technische Fragen” (engl. “general technical questions”) specified in the balancing contract.
7.3 Error scenario 3

This error scenario can only occur once stage 2 has been implemented.

The sender has not received a valid certificate from the recipient.
This means the sender cannot encrypt the email.

How to proceed:

• The sender is not obliged to proceed with communication.

• The consequences of a lack of communication must be handled by the market partner with responsibility for providing the certificate (recipient).

• The sender must inform the recipient (initiator) at least once by email of the fact that no communication can take place due to the lack of a valid certificate. On the basis of the received email, the initiator (recipient) must inform the sender by email of the next steps and specify an appropriate contact person. This response also serves as confirmation of receipt of this information.

• As a minimum, this information must be sent to the contact persons for “Vertragsmanagement und allgemeine Fragen” (engl. “contract management and general questions”) and the contact person for “allgemeine technische Fragen” (engl. “general technical questions”) specified in the balancing contract.
8 Sources


[2] EDI@Energy - Allgemeine Festlegungen; Allgemeine Festlegungen zu den EDIFACT-Nachrichten (EDI@Energy – General specifications; General specifications for EDIFACT messages); Version 4.5; dated 01 October 2018

9 List of abbreviations

An explanation of abbreviations used can be found in [2].

10 Change History

There is no change history as this is a newly created document.